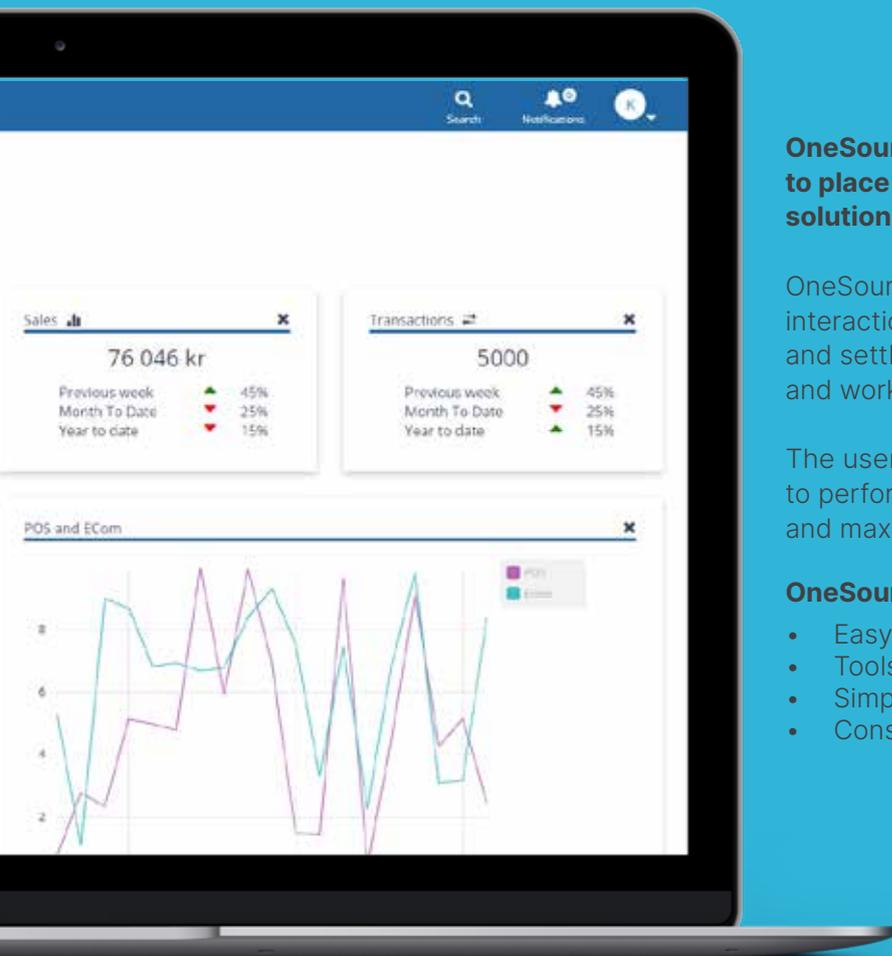


WL ONE COMMERCE HUB

ONESOURCE TRANSACTION MANAGEMENT MADE EASY



OneSource is Worldline's self-service portal and go-to place for merchants with on- and offline payment solutions.

OneSource makes it easy to manage all your day-to-day interactions with Worldline: view and search for transaction and settlement data, act on transactions, handle disputes, and work with reports.

The user-friendly, multi-language interface enables you to perform those essential daily tasks with minimum effort and maximum efficiency.

OneSource at a glance:

- Easy access to all transaction data
- Tools to act on transactions
- Simplified dispute handling
- Consolidated reports

SEARCH ALL YOUR DATA AT YOUR FINGERTIPS

Thanks to OneSource's powerful search and filtering functions, finding just the right data for your purpose is always simple and straightforward. It is also easy to track your transactions throughout their life cycle.

The unified search interface enables quick lookups of all your payment-related data, including all payment methods and transaction types. You can search for individual transactions, or filter data for specific time periods. In terms of settlements, you'll find an overview of total volumes, but also functionality enabling you to drill down to each individual transaction that's included.

Here are just a few examples of handy things you can do with the OneSource search function:

RAPIDLY ACCESS TRANSACTION AND SETTLEMENT DATA

thanks to state-of-the-art search and filtering functions.

FIND DETAILED INFORMATION ABOUT ANY TRANSACTION

thanks to comprehensive transaction data and advanced data storage.



EASILY SEARCH FOR DISPUTE EVENTS

and upload relevant documentation to defend your case. With the search filter "Dispute Status", you can quickly see which events require action.

ACCESS AND DOWNLOAD ALL YOUR REPORTS

by using our tailored extensive report offering. Export transaction-level data in CSV format for use in personalized reports and data analytics.

ACTION ON TRANSACTION CONTROL THE TRANSACTION FLOW

Action on transaction is a function that allows you to cancel, capture or refund transactions via the OneSource user interface.

Our customer support team can then act outside of the standard transaction processing channels in APIs and Payment Page, in order to respond to consumer issues in a timely manner.

SIMPLIFIED DISPUTE HANDLING

Eliminate the hassle of dispute management with OneSource. When a customer disputes a transaction, OneSource makes it easy to defend your case by uploading relevant documentation.

With Worldline as your single point of contact you only need to manage one dispute process. Worldline will handle any differences in dispute processes between our global acquiring partners.

EASY REPORTING AND RECONCILIATION

Integrating with Worldline means gaining access to a tailored report offering which can significantly reduce the technical and operational overhead that comes with using multiple payment partners.

The reports provide an overview of the whole transaction lifecycle, and include all data points you might need for follow-up on specific transactions.

Worldline reports are delivered in standardized, machine-readable file formats, and are easily integrated into your own systems for automation of order reconciliation processes.

Reporting features include:

- Standard reports to cover the whole transaction lifecycle
- Additional reports to cover for payment method or market-specific events
- Automated parsing from a secure file location
- Manual download from OneSource

DAILY TRANSACTION REPORT

Processing receipt for all transactions submitted the previous day, including successful / declined status.

SETTLEMENT REPORTS

Information about your settlements from Worldline. Includes a summary report for total amounts, as well as a transaction detail report tying amounts back to individual orders.

DISPUTE REPORTS

Notifications about disputes processed by Worldline the previous day, such as Request for information and CB notices.

STATE CHANGE REPORTS

Update on completion of transactions for payment methods where transactions are completed after the online part of the purchase.

EXCEPTION MANAGEMENT REPORTS

Updates on any transactions that changed status outside of the normal payment flow.



ABOUT WORLDLINE

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are. Services offered by Worldline in the areas of Merchant Services; Terminals, Solutions & Services; Financial Services and Mobility & e-Transactional Services include domestic and cross-border commercial acquiring, both in-store and online, highly-secure payment transaction processing, a broad portfolio of payment terminals as well as e-ticketing and digital services in the industrial environment. In 2019 Worldline generated a proforma revenue of 5.3 billion euros.

worldline.com

Contact us

To learn more about Worldline and OneSource, visit <https://onecommercehub.worldline.com>

To start exploring how Worldline can help manage your transaction data, contact us at onecommerce@worldline.com

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