

WL ONE COMMERCE HUB

TRUSTLY THE NEXT

GENERATION OF

BANK TRANSFER PAYMENTS

ABOUT TRUSTLY

In today's world, consumers want choices. As the preference for bank payments is constantly growing, Trustly keeps merchants on the leading edge of technology by providing simple and secure online bank payments. By using two-factor authentication, Trustly eliminates the risk for chargebacks and fraud while providing consumers with faster pay ins and refunds.

Trustly is one of Europe's leading online bank payment providers and entirely PSD2-compliant. As a result, consumers can rest easy knowing that their payments are fraud-proof and merchants can localize their payment offering where bank payments have a strong preference.

Trustly, founded in 2008 in Stockholm, Sweden, envisions a world in which online payments are fast, simple and secure for everyone - merchants, consumers and banks alike. And accepting payments and issuing refunds should be the least of merchants worries.

FEATURES

- Payment method type: [Internet Bank Payment \(IBP\)](#)
- Solution type: [Gateway](#)
- Presentment/Settlement currency: [EUR, SEK, DKK, NOK, GBP \(additional upod request\)](#)
- Supported Integration: [Payment Page, Web Service API](#)
- Recurring Payments: [No](#)
- Chargebacks: [No](#)
- Refunds: [Yes](#)
- Payment Confirmation: [Instant Credit Notification](#)



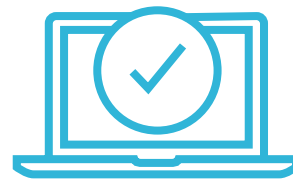
HOW IT WORKS



Customer selects Trustly as the payment method in the checkout and logs in to their bank.



Customer chooses the account from which to pay.



Customer confirms the payment with their preferred authentication method.

GEOGRAPHIC COVERAGE



Core markets Pay-Ins & Pay-Outs

Austria, Denmark, Estonia, Finland, Germany, Latvia, Lithuania, Netherlands, Poland, Slovakia, Sweden, United Kingdom

Secondary markets Pay-Ins & Pay-Outs

Belgium, Czech Republic, Hungary, Ireland, Norway, Romania, Spain

Additional Pay-Out markets

Bulgaria, Croatia, Cyprus, France, Greece, Italy, Luxembourg, Malta, Portugal, Slovenia

MERCHANT ADVANTAGES

- Provides a single and future-proof method for European and US payments with a multi-currency functionality
- Payments and refunds are instant in several markets, which improves the customer experience and helps to create loyalty
- With bank transfers and two-factor authentication chargebacks are not possible, and overall fraud is greatly minimized
- All activity is performed in a multi-device optimized experience to provide a seamless UX.

CUSTOMER ADVANTAGES

- Customers have no need to create an account - they pay from the account of their choice, using their preferred banking login authentication method which they are already familiar with
- The customer experience is improved by faster refunds rather than the traditional 4+ days with credit cards
- There is no need for customers to manually input their payment details, removing the chance of human error. And the bank's authentication method completes the process

ABOUT WORLDLINE

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are. Services offered by Worldline in the areas of Merchant Services; Terminals, Solutions & Services; Financial Services and Mobility & e-Transactional Services include domestic and cross-border commercial acquiring, both in-store and online, highly-secure payment transaction processing, a broad portfolio of payment terminals as well as e-ticketing and digital services in the industrial environment. In 2019 Worldline generated a proforma revenue of 5.3 billion euros.

worldline.com

Contact us

To learn more, visit <https://onecommercehub.worldline.com> or contact us at onecommerce@worldline.com

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